

Office Policies

Fees:

Payment is for all office visits and medicinal items is due at the time of service.

Dr. Emily Wiggins accept cash, checks, and credit cards, including HSA cards. Checks are always greatly appreciated, but returned checks will be subject to a \$35 fee.

Dr. Emily Wiggins is not a provider with your health insurance plan. However, if you would like to submit the charges to your insurance company, please let her know and she will provide you with the appropriate forms. Your insurance company may or may not cover the office visit fee and does not typically cover the cost of natural medicines. It is the patient's responsibility to be aware of his or her coverage; please contact your insurance company to find out what they cover. HSA and FSA accounts do typically cover office visits and medicinal items depending on your specific insurance provider.

Online Booking: Credit card information will be taken at the time of booking to hold the appointment. No charge will be made unless a cancellation within 48 hours of the appointment is made or the patient fails to show up for the appointment.

Cancellations:

It's very difficult to fill last minute cancellations. Kindly, give 48 hours notice if you wish to cancel your appointment. Cancellations made with less than 48 hours notice will incur a \$265 cancellation fee for new patient appointments and a \$125 cancellation fee for follow-up appointments.

Long-distance clients:

Because Dr. Wiggins is not able to see you in person, she strongly encourages her long-distance clients to maintain a relationship with a local Primary Care Provider.

Supplements and Labs:

Medicinal items (supplements and remedies) and labs are an additional cost, and generally range from \$10-\$200 (more for some labs). Please let Dr. Wiggins know if you are working within a budget, and she will do her best to prioritize natural medicines for you.

Unopened medicinal items purchased from Dr. Wiggins' office can be returned within 30 days of purchase. Natural medicines shipped from Dr. Wiggins' office will include a \$10 shipping charge. Fullscript has a similar [return policy](#) for items purchased within 30 days.

Prescription Refills:

Emily Wiggins, ND | 19800 Village Office Court, Suite 102 | Bend, OR 97702
458.206.3252 | www.dremilywiggins.com

Please contact your pharmacy at least one week prior to needing a refill on any prescription medication. Urgent refill requests will incur a \$15 fee.